

HUAWEI P smart 2020

User Guide



HUAWEI

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Exciting Features

Featured Usage Tips

Enrol Your Facial Information and Enable Face Unlock

Face unlock allows you to unlock your device quickly and securely, without the need of a password.

- ⚠️ • Face unlock can only be used when the owner account is logged in. It is not supported by PrivateSpace.
- Face unlock is not available if the lock screen password has not been entered for three or more days in a row, or if your device has been remotely locked or restarted.
- When using Face unlock, keep your eyes open, and face your device straight on from a distance of 20–50 cm (about 8–20 in.). In order to scan your face accurately, avoid using this feature when you are in a dark environment or facing direct light.
- Currently, only one face can be enrolled. Delete the current facial data to enrol again.

- 1 Open  **Settings**. Go to **Security & privacy > Face recognition** and enter your lock screen password.
 -  If you haven't set up a lock screen password, set one first. Besides the 6-digit PIN, you can set up other types of passwords: **Pattern**, **4-digit PIN**, **Custom PIN**, or **Password**.
- 2 Selecting **Enable pick up to wake** will allow the screen to turn on and unlock when you pick up your device and hold it to your face. If you do not need this feature, leave it deselected. Touch **Get started**, and enrol your face.
- 3 Face unlock modes:
 - **Select an unlock method**: On the **Face recognition** screen, touch **Unlock device**. If you select **Direct unlock**, your device identifies your facial features and unlocks your screen when the screen is on. If you select **Slide to unlock**, after your device identifies your facial features, you can slide the lock screen to unlock. Selecting **Off** will disable Face unlock.
 - **Smart display of lock screen notifications**: Enable **Show notifications**. On the lock screen, your device hides notification details and displays them only after recognizing the owner's face.
 - **Access App lock**: Enable **Access App lock** to access App lock and locked apps using Face unlock.

Pick Up to Unlock

Open  **Settings**, and go to **Security & privacy > Face recognition**. When enrolling facial data, select **Enable pick up to wake**, and set the Face unlock method to **Direct unlock**. Once the setup is complete, you can simply raise your Phone to unlock the screen, without a password or fingerprint.

If you haven't selected **Enable pick up to wake** when enrolling facial data, you can open  **Settings**, go to **Security & privacy > Face recognition**, and set the Face unlock method to **Direct**

unlock. Then, open  **Settings**, go to **Smart assistance > Shortcuts & gestures > Wake screen**, and select **Pick up to wake**.

Access Device Functions from Anywhere with Navigation Dock

In order to close an app or return to the home screen, you must use the navigation bar at the bottom of your device. You can enable the Navigation dock feature on your device to avoid using navigation buttons and to comfortably operate your device with one hand.

Open  **Settings**. Go to **System > System navigation > Navigation dock** and enable **Navigation dock**. The Navigation dock will appear on the screen. You can then drag it to your preferred location. The Navigation dock can perform the following actions:

- **Back:** Touch the Navigation dock once to go back one step, or touch it twice to go back two steps.
- **Home:** Touch and hold the Navigation dock and then release it to go to the home screen.
- **View background apps:** Touch and hold the Navigation dock and then swipe left or right to view any apps that are running in the background.

Use Shortcut Switches to Quickly Enable Frequently Used Features

Want to quickly enable or disable mobile data or hotspot? You can enable frequently used features by using shortcut switches.



Use Panorama Mode to Take Panoramic Photos

Panoramas provide a wider viewing angle than ordinary photos, letting you take sweeping landscape shots.

To capture a panorama shot, the camera takes multiple photos of objects within our visual field and stitches them together into a single photo.

-  When taking a panorama, find a wide, open space that is some distance away from the subject and try to avoid backgrounds that are all in one colour.

1 Go to  **Camera > More > Panorama**.

2 Touch  at the bottom of the screen to configure the shooting direction.

- 3 Hold your Phone steady, and then touch  to start shooting. Slowly move the Phone in the direction indicated, holding the device steady and ensuring that the arrow stays level with the centre line.
- 4 Touch  when you are finished. The camera will automatically stitch the photos together to create a panorama.



Manage Your Phone

Set Your Home Screen Wallpaper

Tired of default wallpapers? Set a photo you like as your home screen wallpaper to personalise your home screen.

Open  **Settings**, and then go to **Home screen & wallpaper > Wallpaper**. You can:

Set a picture as your home screen wallpaper: Touch **Gallery** or select a preset wallpaper in your device, and follow the onscreen instructions to select **Lock screen**, **Home screen** or **Both**.

Set a photo as your wallpaper from Gallery: Have a great photo you want to set as your

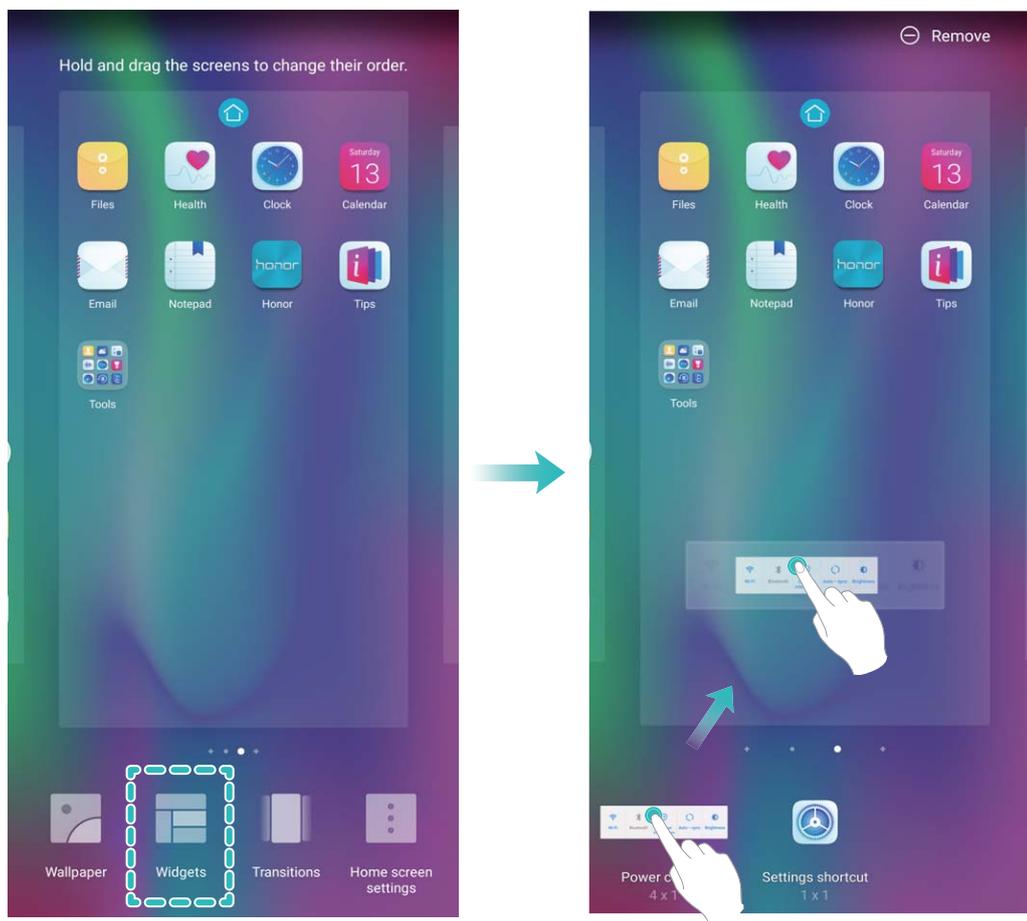
wallpaper? In  **Gallery**, open the photo that you like, go to  > **Set as > Wallpaper**, and follow the onscreen instructions to set the photo as your home screen wallpaper.

Manage Your Home Screen Widgets

Want to quickly add widgets such as screen lock, weather, notepad, clock, contacts, or calendar to your home screen? You can add, move or delete home screen widgets to tidy up your home screen and ease your usage experience.

Add widgets: Pinch in with your fingers on the home screen to enter home screen editing mode.

Touch **Widgets**, touch and hold a widget and drag it to an empty area on the home screen, or touch the widget you want.



- i Check that there are enough empty spaces on the home screen for the widget. If there is not enough space, add an empty screen page or free up some space on the current home screen page.

Delete widgets: Touch and hold a widget on the home screen until your device vibrates, and then select **Remove**.

Move widgets: Touch and hold a widget on the home screen until your device vibrates. Drag the widget to any position on the screen.

Use App Drawer to Store Apps

Want to store your apps in one location on your home screen to make your home screen look cleaner? You can enable app drawer on your home screen to store all your apps and free up space on your home screen.

Open  **Settings**, go to **Home screen & wallpaper > Home screen style**, and select **Drawer**. If you want to switch back to a standard home screen, select **Standard**.

- i **Add an app icon from app drawer to the home screen:** After you enable app drawer, touch  on the home screen to enter the app list. From the app list, touch and hold the app icon that you want to add until your Phone vibrates, and then drag it to the desired position on the home screen.

Enable Memory Cleanup

Your device may slow down over time as your storage space gets smaller. Use Memory cleanup to free up storage space, improve system performance, and keep your device running smoothly.

Open  **Optimiser**, then touch **Cleanup** to clean up memory and clear the cache to optimise performance. If your storage space is still low, perform a deep clean to free up additional storage space.

New Device

New Device Configuration

Connecting to the Internet

Connect to Wi-Fi networks effortlessly with your device.

Connecting to a Wi-Fi network

- 1 Swipe down from the status bar to open the notification panel.
- 2 Touch and hold  to open the Wi-Fi settings screen.
- 3 Switch on **Wi-Fi**. Your device will list all available Wi-Fi networks at your location.
- 4 Select the Wi-Fi network you want to connect to. If you select an encrypted network, you will also need to enter the Wi-Fi password.

Connecting using mobile data

-  Before using mobile data, ensure that you have a data plan with your network provider to avoid incurring excessive data charges.
- 1 Swipe down from the status bar to open the notification panel.
 - 2 Touch  to enable mobile data.
 -  To save battery power and reduce data usage, disable your mobile data connection when you don't need it.

Enrol Your Facial Information and Enable Face Unlock

Face unlock allows you to unlock your device quickly and securely, without the need of a password.

-  Face unlock can only be used when the owner account is logged in. It is not supported by PrivateSpace.
 - Face unlock is not available if the lock screen password has not been entered for three or more days in a row, or if your device has been remotely locked or restarted.
 - When using Face unlock, keep your eyes open, and face your device straight on from a distance of 20–50 cm (about 8–20 in.). In order to scan your face accurately, avoid using this feature when you are in a dark environment or facing direct light.
 - Currently, only one face can be enrolled. Delete the current facial data to enrol again.
- 1 Open  **Settings**. Go to **Security & privacy > Face recognition** and enter your lock screen password.
 -  If you haven't set up a lock screen password, set one first. Besides the 6-digit PIN, you can set up other types of passwords: **Pattern**, **4-digit PIN**, **Custom PIN**, or **Password**.

- 2 Selecting **Enable pick up to wake** will allow the screen to turn on and unlock when you pick up your device and hold it to your face. If you do not need this feature, leave it deselected. Touch **Get started**, and enrol your face.
- 3 Face unlock modes:
 - **Select an unlock method:** On the **Face recognition** screen, touch **Unlock device**. If you select **Direct unlock**, your device identifies your facial features and unlocks your screen when the screen is on. If you select **Slide to unlock**, after your device identifies your facial features, you can slide the lock screen to unlock. Selecting **Off** will disable Face unlock.
 - **Smart display of lock screen notifications:** Enable **Show notifications**. On the lock screen, your device hides notification details and displays them only after recognizing the owner's face.
 - **Access App lock:** Enable **Access App lock** to access App lock and locked apps using Face unlock.

Pick Up to Unlock

Open  **Settings**, and go to **Security & privacy > Face recognition**. When enrolling facial data, select **Enable pick up to wake**, and set the Face unlock method to **Direct unlock**. Once the setup is complete, you can simply raise your Phone to unlock the screen, without a password or fingerprint.

If you haven't selected **Enable pick up to wake** when enrolling facial data, you can open  **Settings**, go to **Security & privacy > Face recognition**, and set the Face unlock method to **Direct unlock**. Then, open  **Settings**, go to **Smart assistance > Shortcuts & gestures > Wake screen**, and select **Pick up to wake**.

Enrol a Fingerprint

You can enrol a fingerprint on your Phone and then use your fingerprint to unlock your screen or access your Safe or App Lock without a password.

-  • Fingerprint unlocking is only available when your unlock method is set to **Pattern, PIN or Password**. You will be required to unlock your Phone using the screen unlock password after the device is restarted or if your fingerprint is not recognised.
- Before enrolling a fingerprint, make sure your finger is clean and dry.

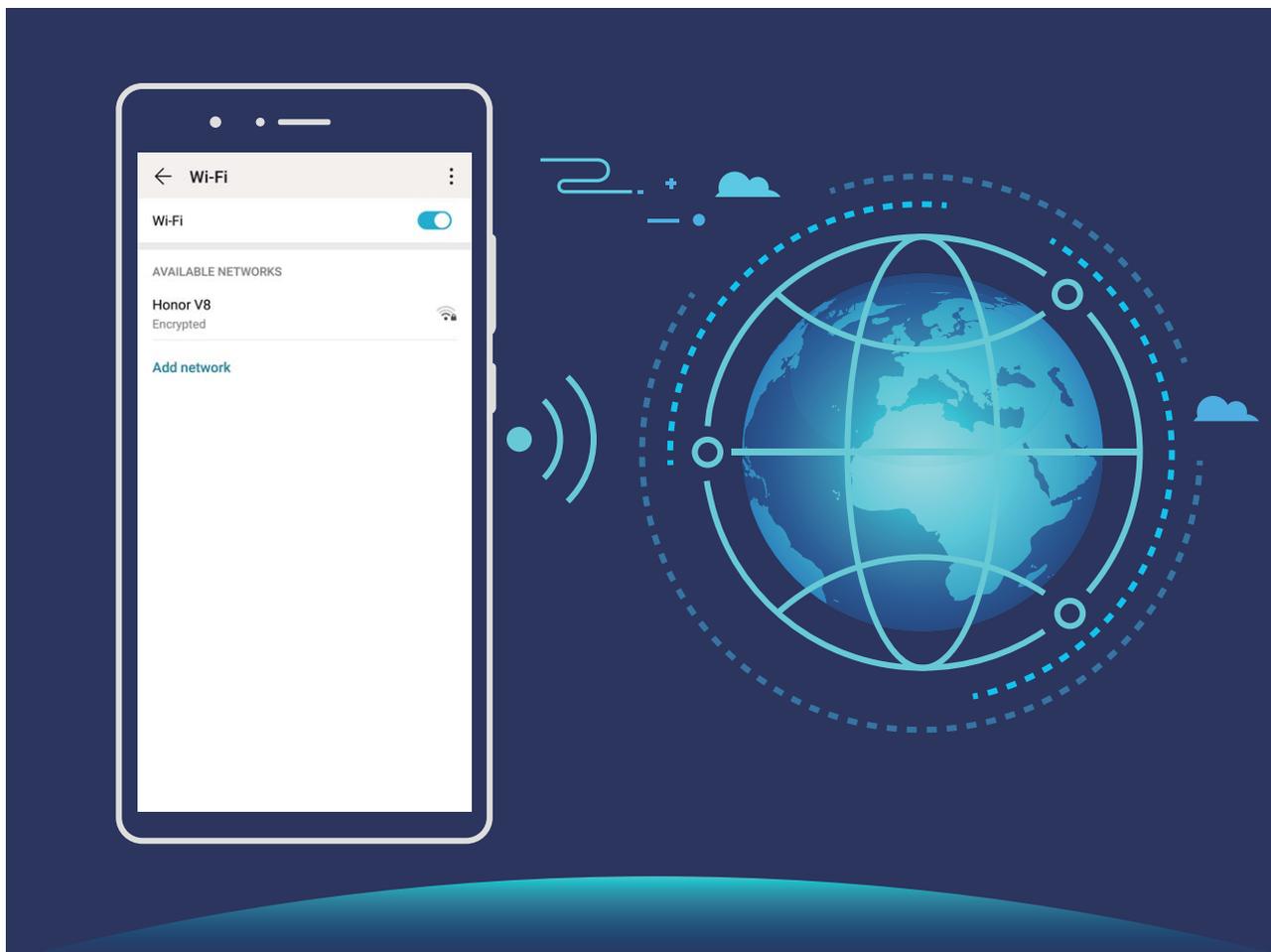
- 1 Open  **Settings**.
- 2 Go to **Security & privacy > Fingerprint ID > Fingerprint management > Change unlock method**, select **Pattern, 4-digit PIN, Custom PIN or Password**, and then follow the onscreen instructions to set an unlock password.
- 3 Once you have set an unlock password, touch **New fingerprint** to enrol a fingerprint.
- 4 Place your fingertip on the fingerprint sensor. Press down lightly on the sensor until your device vibrates. Repeat this step using different parts of your fingertip.
- 5 After enrolment is complete, touch **OK**.

To unlock the screen, simply place your fingertip on the fingerprint sensor.

Connect to Wi-Fi

By connecting your device to a Wi-Fi network, you can effectively save mobile data.

- i To avoid potential security risks (such as unauthorised access to your personal data and financial information), please exercise caution when connecting to a public Wi-Fi network.



Connect to a Wi-Fi Network: Open  **Settings**, go to **Wireless & networks > Wi-Fi**, and enable **Wi-Fi**. Touch a Wi-Fi network to access it, and enter the network password or complete the authentication if required. Alternatively, you can scroll to the bottom of the menu, touch **Add network**, and follow the onscreen instructions to add a network hotspot by entering its name and password.

Gestures and Operations

Smart Recognition

Scan to Instantly Recognise Objects

Find more information about key landmarks during a journey or favourite paintings in an exhibition. Scan any picture using HiVision to find out more.

HiVision provides you with relevant information to enhance your experiences. Instructions:

- 1** Once your device is unlocked, swipe down from the middle part of the home screen to display the global search box, then touch  to enable **HiVision**.
- 2** On the **HiVision** screen, touch , and frame the arts in the viewfinder. HiVision will automatically identify the arts and display detailed information cards for that arts.

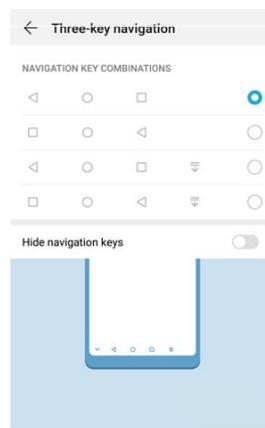
Home Screen

Navigation Bar

Configure Your Navigation Bar Layout

Using the navigation bar, you can conveniently access the home screen, return to the previous page, exit an app, or view recent apps used.

To configure your navigation bar layout, open  **Settings**, then go to **System > System navigation > Three-key navigation > Settings**, and select the navigation key combination and enable or disable **Hide navigation keys** based on your usage habits.



-  **Back key:** Touch to return to the previous page or exit an app. Touch to close the onscreen keyboard when inputting text.
-  **Home key:** Touch to return to the home screen.
-  **Recent key:** Touch to open a list of recently used apps. Touch and hold to enable split screen mode.
-  **Downward swipe notification key:** Touch to open the notification panel.

Use the Recent Key to Manage Background Apps

If you want to quickly switch to a recently used app, you might try using the Recent key. The Recent key can help you quickly switch between several recently used apps. You can also use it to close your background apps to increase your Phone's operating speed.

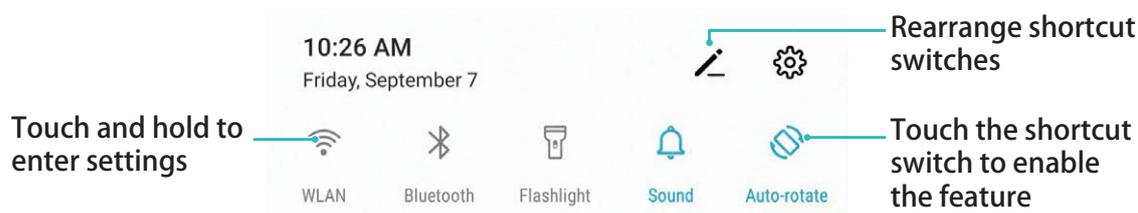
Touch  . You can view, switch to, close, or lock recently used background apps:

- **View recently used apps:** Recently used apps will be displayed on the screen and you can check them by swiping left or right.

- **Switch to a recently used app:** Swipe left or right on the screen to find the app you want to use, and touch the app tab.
- **Close an app:** Swipe up on an app tab to close the corresponding app.
- **Close all apps:** Touch  to close all apps.

Use Shortcut Switches to Quickly Enable Frequently Used Features

Want to quickly enable or disable mobile data or hotspot? You can enable frequently used features by using shortcut switches.



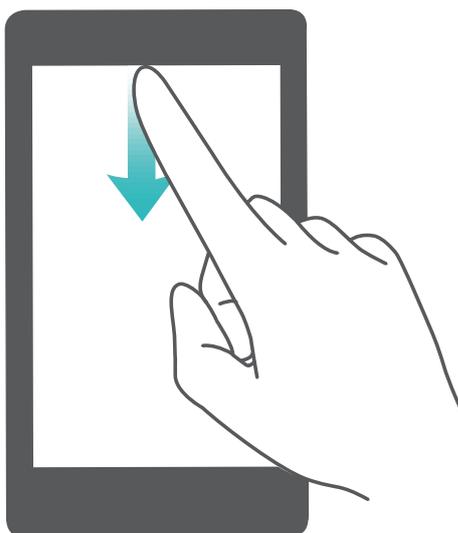
Notification Panel and Status Bar

Open the Notification Panel to Get Important Information

Check the notifications and the operating status of your device on the status bar.

When there is a notification reminder, you can turn on the screen and swipe down from the status bar to view the notification.

Access notification panel when the screen is unlocked: Swipe down from the status bar to open the notification panel. You can turn on or off shortcut switches, or touch notifications to view the details.



Disable App Notifications

Open  **Settings** and touch **Notifications**. From here you can:

- **Block notifications from an app:** Select the app, then disable **Allow notifications**.
 - **Block notifications from multiple apps:** Touch **Batch management**, then disable **All**.
-  To block notifications from an app, you can also swipe down from the status bar to open the notification panel, touch and hold an app notification, then disable **Allow notifications**.

Screen Lock and Unlock

Set a Lock Screen Password to Protect Your Privacy

Your Phone stores a lot of sensitive information, such as personal photos, contact information, banking apps (for example, Alipay). Set a lock screen password so that a password is required each time you unlock your Phone. A lock screen password helps to protect your private information if your Phone is lost or accessed by an unauthorised user.

Set a lock screen password: Open  **Settings**, go to **Security & privacy** > **Lock screen password**, and set the type of lock screen password you prefer.

- **Set a PIN:** A PIN number is a sequence of digits. Entering a PIN to unlock your Phone is quick and simple. For better security, use a long sequence of random numbers as your PIN. Go to **Set lock screen password**, follow the prompts to set up a PIN. Alternatively, touch **Change unlock method**, and set **4-digit PIN** or **Custom PIN**.
- **Set a pattern:** Unlock your Phone by drawing a preset pattern on the screen. For better security, use a pattern that includes overlapping line segments. Go to **Set lock screen password** > **Change unlock method** > **Pattern** and draw the same pattern twice. The pattern must connect at least 4 dots.

- **Set a password:** A password made up of numbers, letters, and special characters is more secure than a PIN or pattern. For better security, use a password with 8 or more characters that includes numbers, letters, and special characters. Be sure to memorize the password so that you don't get locked out of your Phone if you forget it. Go to **Set lock screen password > Change unlock method > Password**, follow the prompts to set up a password.
- **Unlock your device using a smart band:** If your device supports unlocking with a smart band, the screen will automatically light up when the band comes within 80 cm of your device. Swiping on the screen of your Phone will instantly unlock the device. Touch **Smart lock**, and follow the onscreen prompts to complete the setup.
- **Unlock your device using a fingerprint:** If your device supports fingerprint unlock, this is the recommended unlock method. Using a fingerprint is a secure and quick way to unlock the device. After setting a lock screen password, touch **Add** in the dialog box that pops up and follow the onscreen prompts to enrol your fingerprints.
- **For security reasons, please do not disable the lock screen password:** A lock screen password prevents unauthorised access to your device. For the security of your device, do not select **Disable lock screen password** as the screen lock method.
- **Regular password prompts help you to remember your password:** If you have not entered your screen lock password for 3 days, the system will require that you enter the password to unlock your device.

Lock the Screen to Quickly Secure Your Phone

If you don't use your Phone for a set period of time, the screen will turn off and lock. As long as the screen stays on, you can use your Phone without needing to unlock the screen. Lock your screen when you are not using your Phone to protect your privacy and prevent mistaken inputs.

- **Set a lock screen password to help protect your privacy.** You can lock your device in the following ways:

Lock the screen instantly with the Power button: Press the Power button to lock the screen at any time.

Lock the screen with one-touch screen lock: Pinch two fingers together on the home screen to enter the editing screen. Touch **Widgets > Screen Lock** and add the **Screen Lock** widget to your home screen. This helps reduce wear and tear on your power button. After leaving the home screen editing mode, touch the **Screen Lock** widget to instantly lock your screen. To lock your screen this way, first switch to the home screen page where the **Screen Lock** widget is located.

Home Screen Management

Manage Home Screen Icons

Move an app icon or folder: On the home screen, touch and hold an app or folder icon until your device vibrates, then drag it to any position on the home screen.

Delete an app icon: On the home screen, touch and hold the icon of the app you want to uninstall until your device vibrates, then touch **Uninstall**.

 To ensure that the system runs normally, some pre-installed system apps cannot be uninstalled.

Lock the home screen layout: Open  **Settings**, go to **Home screen & wallpaper > Home screen settings**, and enable **Lock layout**.

Create a folder: On the home screen, touch and hold an app icon until your device vibrates, then drag it on top of another app icon. The two icons will be placed in a new folder.

Delete a folder: Open a folder, touch , deselect all the apps, then touch **OK**. The folder will be deleted and all app icons in the folder will be moved to your home screen.

Rename a folder: Open a folder and touch the folder name to enter a new name.

Add or remove app icons from a folder: Open a folder and touch . Select the apps you wish to add to the folder, deselect those you wish to remove, then touch **OK**.

 Another way to remove an app icon from a folder is to touch and hold the icon in the folder until your device vibrates, then drag it to an empty space on the home screen.

Manage Your Home Screen

Too many icons on your home screen? You can add a new page to your home screen and customise it to your liking.

Pinch in with your fingers on the home screen to enter home screen editing mode. You can do the following:

- **Add a new screen page:** Touch  at the left or right side of the screen to add a new screen page.
- **Delete an empty screen page:** Touch  to delete the page.
 -  Screen pages with app icons or widgets on them cannot be deleted.
- **Modify screen page order:** Touch and hold the screen page you want to move, then drag it to the desired position.
- **Set a default home screen page:** Touch  in the upper part of the home screen to set the selected screen page as your default home screen page.

Set Your Home Screen Wallpaper

Tired of default wallpapers? Set a photo you like as your home screen wallpaper to personalise your home screen.

Open  **Settings**, and then go to **Home screen & wallpaper > Wallpaper**. You can:

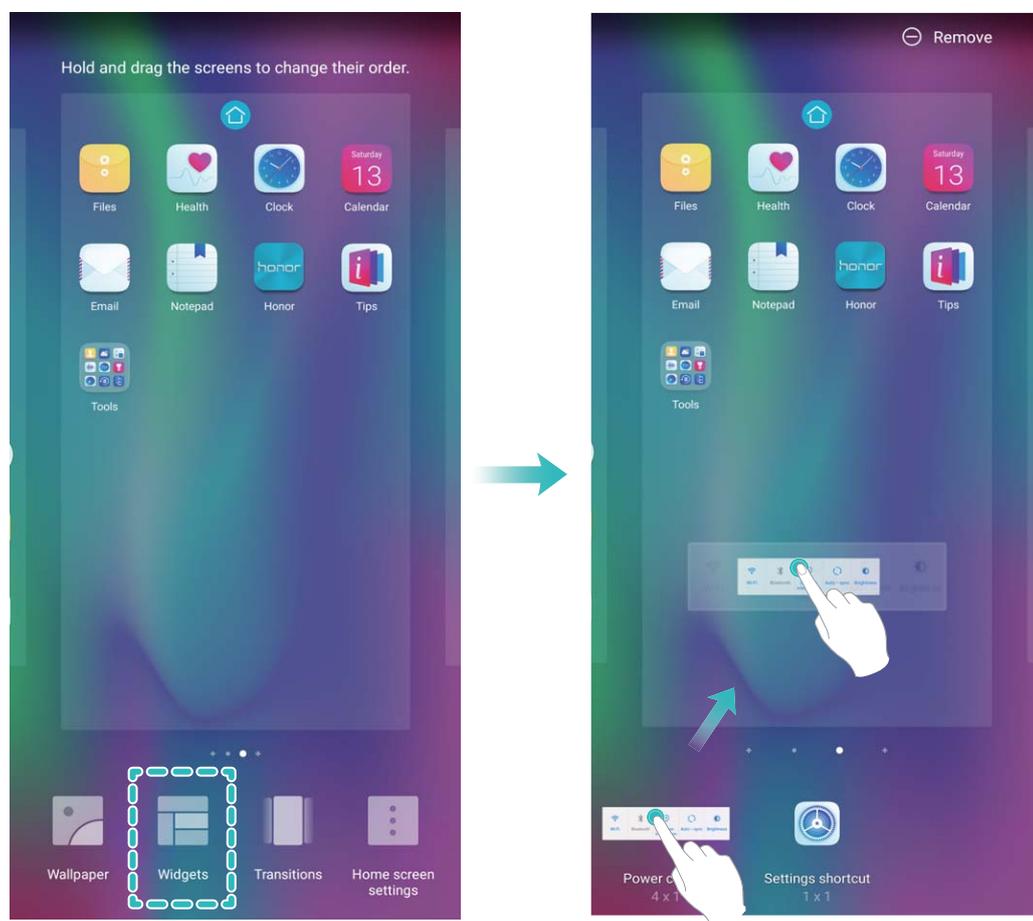
Set a picture as your home screen wallpaper: Touch **Gallery** or select a preset wallpaper in your device, and follow the onscreen instructions to select **Lock screen**, **Home screen** or **Both**.

Set a photo as your wallpaper from Gallery: Have a great photo you want to set as your wallpaper? In  **Gallery**, open the photo that you like, go to  > **Set as** > **Wallpaper**, and follow the onscreen instructions to set the photo as your home screen wallpaper.

Manage Your Home Screen Widgets

Want to quickly add widgets such as screen lock, weather, notepad, clock, contacts, or calendar to your home screen? You can add, move or delete home screen widgets to tidy up your home screen and ease your usage experience.

Add widgets: Pinch in with your fingers on the home screen to enter home screen editing mode. Touch **Widgets**, touch and hold a widget and drag it to an empty area on the home screen, or touch the widget you want.



-  Check that there are enough empty spaces on the home screen for the widget. If there is not enough space, add an empty screen page or free up some space on the current home screen page.

Delete widgets: Touch and hold a widget on the home screen until your device vibrates, and then select **Remove**.

Move widgets: Touch and hold a widget on the home screen until your device vibrates. Drag the widget to any position on the screen.

Use App Drawer to Store Apps

Want to store your apps in one location on your home screen to make your home screen look cleaner? You can enable app drawer on your home screen to store all your apps and free up space on your home screen.

Open  **Settings**, go to **Home screen & wallpaper** > **Home screen style**, and select **Drawer**. If you want to switch back to a standard home screen, select **Standard**.

 **Add an app icon from app drawer to the home screen:** After you enable app drawer, touch  on the home screen to enter the app list. From the app list, touch and hold the app icon that you want to add until your Phone vibrates, and then drag it to the desired position on the home screen.

Contacts

Managing Contacts

Manage Contact Groups

Want to send a message to a group of colleagues or host a get-together? Smart groups automatically groups your contacts by company, city, and most recent contact time, so you can quickly send a group email or message.

Create a contact group: From the groups list, touch , enter the group name (such as Family or Friends), and then touch **OK**. Follow the onscreen instructions to add contacts, and then touch .

Send a message to smart group contacts: From the groups list, from the **Smart groups** section, open a group and touch  to send a message or  to send an email.

Edit a group: From the groups list, select the group you want to edit and touch  to add a contact, or touch  to **Remove members, Group ringtone, Delete group** or **Rename**.

Delete a group: From the groups list, touch and hold a group, and then touch **Delete**.

Dialling

Basic Calling Functions

Make Calls

On the dialler screen of your device, enter part of the phone number, the first letter of the contact's name, or the contact's initials to find a contact.

Open  **Dialler**. From the dialler screen, enter the phone number, the first letter of the contact's name, or the contact's initials (for example, enter "jl" for John Lucas) to find a contact. Touch the contact you want to call from the list. If you are using a dual-SIM device, touch  or  to make the call. Touch  to hang up.

 You will be prompted to paste recently copied phone numbers when you enter the dialler screen.

Press the Power button to hang up: If a number has been dialled accidentally and the call screen is hidden, you can still hang up quickly. The **Power button ends call** feature hangs up the call when the Power button is pressed. On the **Dialler** screen, go to  > **Settings** > **More**, and enable **Power button ends call**.

Make Emergency Calls

In an emergency situation, if your device is powered on and in service, emergency calls can be made even if the screen is locked or there is no reception.

 The emergency call feature is subject to local regulations and your Internet service provider. Network or environmental factors may affect emergency call performance. In emergency situations, do not rely on your device as your only method of communication.

Open  **Dialler** or touch **Emergency** on the lock screen, enter a local emergency number, and touch . Strong mobile reception and an Internet connection with location services enabled will allow your location to be displayed on your device for reference.

Enable Call Forwarding and Never Miss a Call

If you are unavailable to answer calls, you can set your device to forward calls to another number.

 Some network providers may not support this feature.

Open  **Dialler**, and go to  > **Settings** > **Call forwarding**. If you have a dual-SIM device, in the **SIM 1** or **SIM 2** section, touch **Call forwarding** and select a forwarding method. Enter the number you want to forward your calls to, then confirm. When call forwarding is enabled, your device will automatically forward eligible calls to the preset number.

Delete Call Logs

You can delete call logs that you no longer need.

Open  **Dialler** and touch  to hide the dialpad. You can now perform one of the following:

- **Delete a single record:** Touch and hold an entry, then touch **Delete entry**.
- **Delete multiple records:** Go to  > **Delete multiple entries**, select the entries you want to delete or **Select all**, then touch .

Activate International Roaming for Borderless Communication

When you travel abroad for work or a holiday, you can make calls when your device is roaming without having to dial the country code.

- 1** Contact your network provider to activate the international call or roaming service.
- 2** Open  **Dialler** or  **Contacts**, and make a call.

Message

Basic Messaging Functions

Send Messages

Text messages give you a quick and easy way to communicate with friends, family and colleagues. In addition to text, you can also add emojis or insert pictures and audio files to enrich your messages.

Send a message: Open  **Messages**. From the Messaging list screen, touch  and select contacts or groups. Enter your message content, touch  to add other types of content, and touch  to send the message.

Save a draft message: Touch  **Back key** to save a message as a draft.

Manage Messages

The Messaging app makes it easy to stay on top of your messages.

Open  **Messages**. In the list of message threads, touch a contact name or phone number to view the conversation thread.

Reply to messages: Enter the message content in the text box and touch .

Archive a message: Worried about accidentally deleting an important message? Touch and hold a message and then touch  to archive the message.

Delete a message: Tired of the clutter created by too many messages? Delete unneeded conversations or messages to clean up your Messaging list. To delete conversations or messages, touch and hold the conversations or messages to enter the editing screen, select the conversation or message, and touch . Deleted messages cannot be recovered.

Search messages: Want to find a message quickly? From the Messaging list screen, enter the keywords in the search bar and the relevant results will be displayed beneath the search bar.

Block a contact: Want to stop someone from sending you spam messages? Touch and hold a message and then touch  to block the contact.

Block Spam Messages

Tired of receiving spam messages? Enable message blocking and say goodbye to spam messages!

Open  **Messages**.

Use the harassment filter to perform the following:

Block messages: Touch and hold a message and touch  to block messages and calls from that number.

Unblock messages: Touch  and touch **Blocked contacts**. Touch  at the end of the phone number to unblock the number.

Set MMS Message Automatic Download Rules

Set MMS message automatic download rules to prevent costly mobile data usage.

Open  **Messages** and touch . Go to **Settings > Advanced**.

From here you can configure the following:

Whether to retrieve MMS messages automatically: Disable **Auto-download MMS** to prevent your device from automatically downloading MMS messages.

Whether to retrieve MMS messages automatically when roaming: Disable **Auto-download MMS when roaming** to prevent your device from automatically downloading MMS messages in roaming mode.

Camera

Basic Camera Functions

Use an Assistive Grid to Compose Your Photos

Avoid skewed and off-centre photos. Use your camera's assistive grid feature to help you line up the perfect shot.

Open  **Camera**, touch  to enter the **Settings** screen, and enable **Assistive grid**. Grid lines will now appear when you take photos. The four intersecting points on the grid are the focus areas of the picture. Place the subject of your photo on one of the intersecting points to achieve a good composition.



Use Panorama Mode to Take Panoramic Photos

Panoramas provide a wider viewing angle than ordinary photos, letting you take sweeping landscape shots.

To capture a panorama shot, the camera takes multiple photos of objects within our visual field and stitches them together into a single photo.

- i** When taking a panorama, find a wide, open space that is some distance away from the subject and try to avoid backgrounds that are all in one colour.

- 1** Go to  **Camera > More > Panorama.**
- 2** Touch  at the bottom of the screen to configure the shooting direction.
- 3** Hold your Phone steady, and then touch  to start shooting. Slowly move the Phone in the direction indicated, holding the device steady and ensuring that the arrow stays level with the centre line.
- 4** Touch  when you are finished. The camera will automatically stitch the photos together to create a panorama.



Light Painting Mode

Light Painting: Shoot Light Trails

Light painting mode automatically sets a slow shutter speed to take long-exposure shots of light trails. This mode produces stunning photos that have an ethereal quality.

Light painting mode offers four creative shooting modes for different subjects and light conditions:

- **Traffic trails:** Captures light trails created by cars at night.
- **Light graffiti:** Captures trails created by a moving light source in low-light conditions.
- **Silky water:** Captures silky-smooth photos of waterfalls and flowing water.
- **Star trails:** Captures stunning photos of star trails in the night sky.



Use Tail Light Trails to Capture the Lights of the City

Tail light trails lets you create artistic photos of car tail lights at night.

- Shoot from a distance and slightly above your subject for best results. Ensure that car headlights do not point directly at the camera, as this can overexpose the image.
- Place your device on a tripod or solid surface so that it does not move during the exposure.

Open  **Camera** > **More** > **Light painting** > **Traffic trails**. Hold your Phone steady, and then touch  to start shooting. A preview of the image is displayed in the viewfinder. Touch  when you are finished.



Use Light Graffiti to Create Light Patterns

Light graffiti lets you create patterns or write words by moving a light source in front of the camera.

- i • Find a dark location away from other light sources and ensure that the subject's silhouette is not visible. Choose a suitably bright light source of an appropriate colour, such as a small torch or glow stick.
- Place your device on a tripod or solid surface so that it does not move during the exposure.

Open  **Camera > More > Light painting > Light graffiti**. Hold your Phone steady, and then touch  to start shooting. A preview of the image is displayed in the viewfinder. Touch  when you are finished.



Capture Rivers and Waterfalls with Silky Water

The Silky water feature lets you capture silky smooth photos of waterfalls and rivers.

- This feature works best with a stream or waterfall with lots of water.
- Place your device on a tripod or solid surface so that it does not move during the exposure.

Go to  **Camera** > **More** > **Light painting** > **Silky water**. Hold your device steady, then touch  to start shooting. A preview of the image will be displayed in the viewfinder. Touch  when you are finished.



Use Star Track to Capture the Beauty of Stars

Star track allows you to capture the movement of stars in the night sky.

- For best results, choose a clear night in a location free of light pollution with an unobstructed view of the sky.
- Place your device on a tripod or solid surface so that it does not move during the exposure.

Go to  **Camera** > **More** > **Light painting** > **Star trails**. Hold your device steady, then touch  to start shooting. A preview of the image will be displayed in the viewfinder. Touch  when you are finished.



More Capture Modes

Use Time-Lapse to Create a Short Video

Use Time-lapse mode to capture images over a long period of time and condense them into a short video. Capture and watch nature in its entirety: blooming flowers, drifting clouds, or even star trails against the night sky.

- i • Recording a time-lapse video continuously for long period of time may consume battery power and use up storage space.
 - Place your device on a tripod or flat surface to keep it steady while recording.
 - Before you start, ensure that the scene is well lit and the camera is in focus. Position the camera carefully to fit relevant background objects as much as possible.
- 1** Go to  **Camera > More > Time-lapse**, and touch  to start recording a time-lapse video.
 - 2** Touch  to finish recording.
 - 3** You can then go to **Gallery** to play your time-lapse video.
 - i For best and optimal result, the recording and playback speeds are automatically adjusted by the system.

Gallery

Photo Management

Organise Albums

Add an album: From the **Albums** tab, touch **Add album**, name the album, then touch **OK**. Select the photos or videos you want to add.

Move photos and videos: Move photos and videos from various albums into the same one for easy management and browsing. Touch and hold a photo or video you want to move until  is displayed, then select all the photos and videos that you want to move. Touch  to select the desired album. Once the items are moved, they will no longer be in their original albums.

Add photos and videos to favourites: Add photos and videos to favourites for easier viewing.

Open the photo or video that you want to add to the **My favourites** album, then touch .

Favourited photos and videos will remain in their original albums and have a  icon on their thumbnails.

Delete photos and videos: Touch and hold a photo or album until the  icon appears. Select the items you want to delete, then go to  > **Delete**. Deleted photos and videos will remain for a time in the **Recently deleted** album before being permanently deleted. Days remaining before deletion are marked on the photos. To permanently delete a photo or video manually, touch and hold its thumbnail, then go to  > **Delete**.

Recover deleted photos and videos: In the **Recently deleted** album, touch and hold a photo or video until the  icon appears. Select the items you want to recover and touch  to restore them to their original albums. If the original album has been deleted, a new one will be created.

Optimiser

Use Optimise

Have you noticed that your device has slowed down recently? Do you worry that it might be vulnerable to malware and other security threats? Use Optimise to make your device run smoother and protect it from security threats.

Open  **Optimiser**, and touch **OPTIMISE**. Your device will automatically optimise its overall performance, security, battery performance, and device management. You can also customise the optimisation options. The system will recommend that you use Optimise. This will help you increase running speed, check for security risks, optimise power consumption, and monitor and block unknown phone numbers and harassment calls.

Manage Mobile Data Usage

Manage mobile data usage to avoid incurring extra charges.

Open  **Optimiser** and touch **Data usage** to view data usage statistics or enable **Smart data saver**.

- **Data usage this month:** Check the data usage ranking of apps.
- **Network access:** Manage Internet access permissions for each app.
- **Smart data saver:** Enable the data saver and select the apps that are allowed to use mobile data while running in the background.

Enable Smart Power Saving

Open  **Optimiser**, touch  , then touch **Optimise battery usage**. The system will analyse your current battery usage and suggest ways that you can optimise it. You can also select other power saving modes:

- **Power saving mode:** Enable **Power saving mode**, and then the  icon will be displayed in the status bar. This mode reduces power consumption by limiting background app activity, visual effects, and sounds.
- **Ultra power saving mode:** Enable **Ultra power saving mode**. This mode strictly controls background app battery usage by allowing only Dialler, SMS, Contacts, and other user-specified apps to run in the background and disabling all system apps except Wi-Fi and mobile data.
- **Enable Smart resolution to save power:** Touch **Screen resolution** and then enable **Smart resolution**. Your device will automatically adjust the screen resolution based on the apps that are currently running to save power. Note that the display quality will be affected accordingly. You can also manually set the screen resolution to save power if necessary.

- **Darken interface colours to save power:** Enable **Darken interface colours** to darken the colours of some app interfaces to reduce power consumption.
- **Performance mode:** Enable **Performance mode**, and then the  icon will be displayed in the status bar. In this mode your device prioritises app performance based on the current scenario. This may drain the battery faster than other modes, especially when you are playing games or running other power-intensive apps.

The following options are also available:

- **View power consumption details:** Touch **Battery usage** or **Power consumption details**.
 - **Power consumption details:** In the **Power consumption details** section, coloured bars beneath the **Charging** graph indicate when your device was charging. Gaps between the bars mean it was not charging. This feature does not consume power.
- **Display remaining battery percentage in the status bar:** Enable **Battery percentage** and select a display mode.
- **Check battery usage of power-intensive apps:** Go to **More battery settings > Power-intensive apps**. Disable apps that are not in use.

Email

Add Email Accounts

Add your email account to your Phone for convenient email access at any time. If you have questions about specific settings while configuring your email, please consult your email account provider.

Add a personal email account: Open , select an email service provider or touch **Other**, enter your email address and password, then touch **Sign in** and follow the onscreen instructions to configure your account. The system will automatically connect to the server and check server settings.

Add an Exchange account: Exchange is developed by Microsoft and used by companies as their internal email system. If your company email uses Exchange servers, you can log in to your work email on your Phone. Go to  > **Exchange**, enter your email address, username, and password, then touch **Sign in** and follow the onscreen instructions to configure your account. The system will automatically connect to the server and check server settings.

After configuration, the system will open the **Inbox** screen by default.

Manage Email Accounts

You can manage multiple email accounts concurrently on your Huawei Phone.

Open  **Email**. You can:

- **Check emails:** On the **Inbox** screen, touch , and then select an email account to view the list of your emails. Swipe down to refresh the list of emails. Open an email to read, reply, forward, or delete it. Swipe left or right on the screen to view the previous or next email. To delete multiple emails, touch and hold an email to go to the email management screen, select the emails, and touch .
- **Sync emails:** Swipe down on the **Inbox** screen to refresh the emails list. Go to  > **Settings**, touch an account, and then enable **Sync Email**. To sync automatically, touch **Sync frequency** and select the syncing time to complete configuration.
- **Search emails:** On the emails list screen, touch the search bar, and enter a keyword, such as email subject and content.
- **Add multiple email accounts:** Go to  > **Settings** > **Add account**, select your email service provider, and enter your information.
- **Switch between email accounts:** On the accounts screen, touch , and then touch an account name to switch to.
- **Configure email accounts:** On the account screen, go to  > **Settings**, select an account to set **Account name**, **Default account**, and **Remove account**.

Manage VIP Email Contacts

Worried about missing an important contact's email among a sea of emails? You can add important contacts to the VIP list. Your device will automatically copy emails from VIP contacts to the VIP mailbox.

Open  **Email**, and go to  > **Settings** > **VIP contacts**. From the **VIP list** screen, go to **Add** > **Create** or **Add from contacts**.

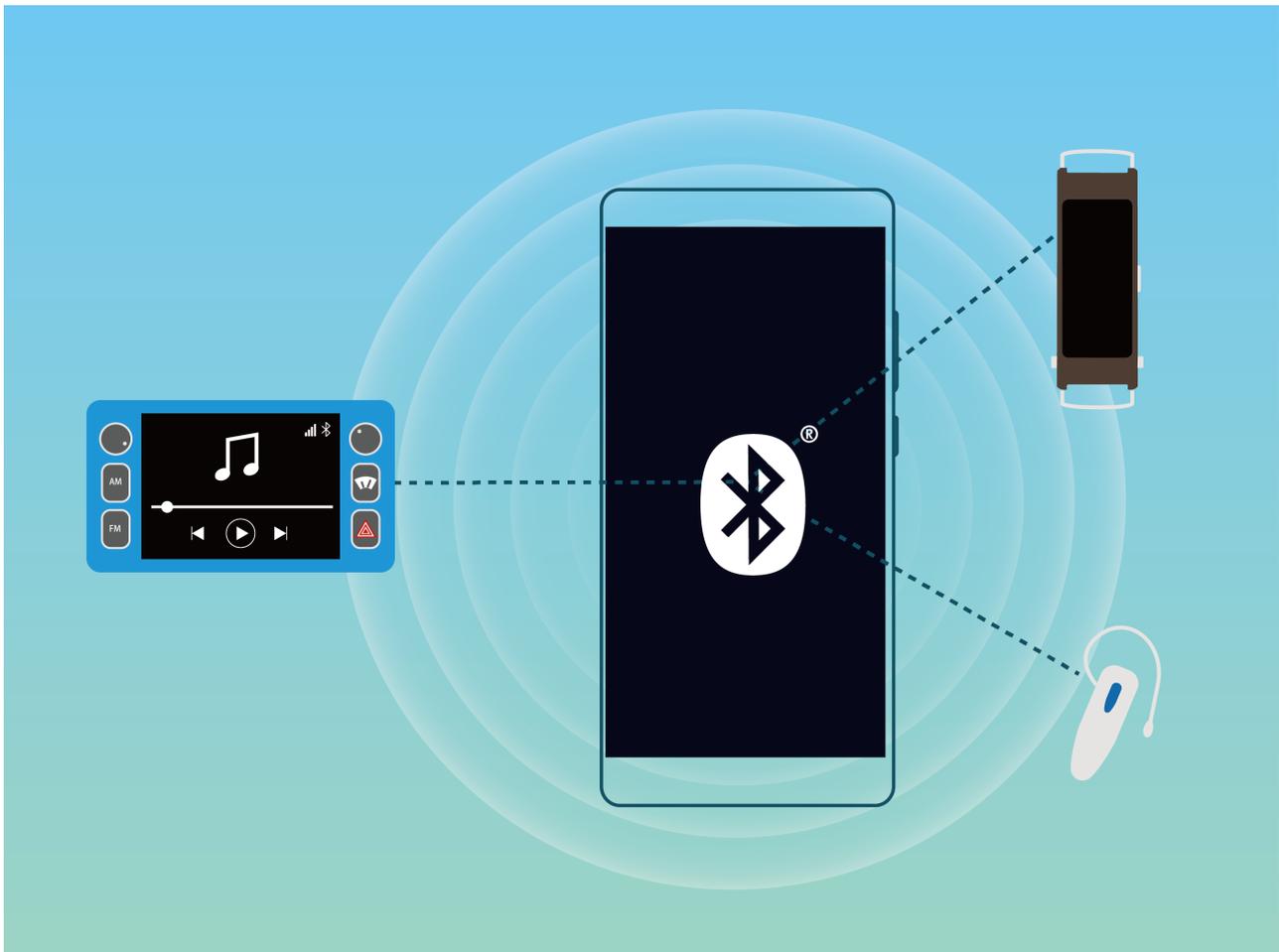
Add or remove VIP contacts: On the **VIP list** screen, touch  or  to manage VIP contacts.

Device Connection

Bluetooth

Connect Your Phone to Bluetooth Devices

Use Bluetooth to connect your Phone to Bluetooth headsets and in-car Bluetooth to navigate or listen to music while you drive. You can also connect your Phone to Bluetooth wearables to record and manage fitness data. Connecting Bluetooth devices to your Phone does not increase power consumption significantly.



Bluetooth protocols used by Huawei devices and their functions:

HFP, HSP	Make calls
A2DP	Play music
AVRCP	Control music playback
OPP	Transfer files
PBAP	Sync contacts
MAP	Sync text messages

HID	Operate Bluetooth keyboards and mice
PAN	Tethering
BLE	Connect to Bluetooth Low Energy (BLE) devices

Enable or disable Bluetooth: From the home screen, swipe down from the status bar, open the shortcuts panel, and then touch  to enable or disable Bluetooth. Touch and hold  to open the Bluetooth settings screen.

Pair a Bluetooth device: Enable **Bluetooth** from the Bluetooth device's settings screen. Check that the Bluetooth device is set to visible. From **Available devices**, touch the device you want to pair and then follow the onscreen instructions to complete pairing.

Unpair a Bluetooth device: Enable **Bluetooth** from the Bluetooth device's settings screen. Touch  next to the name of the paired device and then touch **Unpair**.

Change Bluetooth device name: From the Bluetooth settings screen, enable **Bluetooth**. Touch **Device name**, enter a new name for the device, and then touch **Save**.

View Bluetooth help: From the Bluetooth settings screen, touch  to view information on how to establish Bluetooth connections with in-car systems, headsets, speakers, wearables, phones, tablets, and computers.

Huawei Share

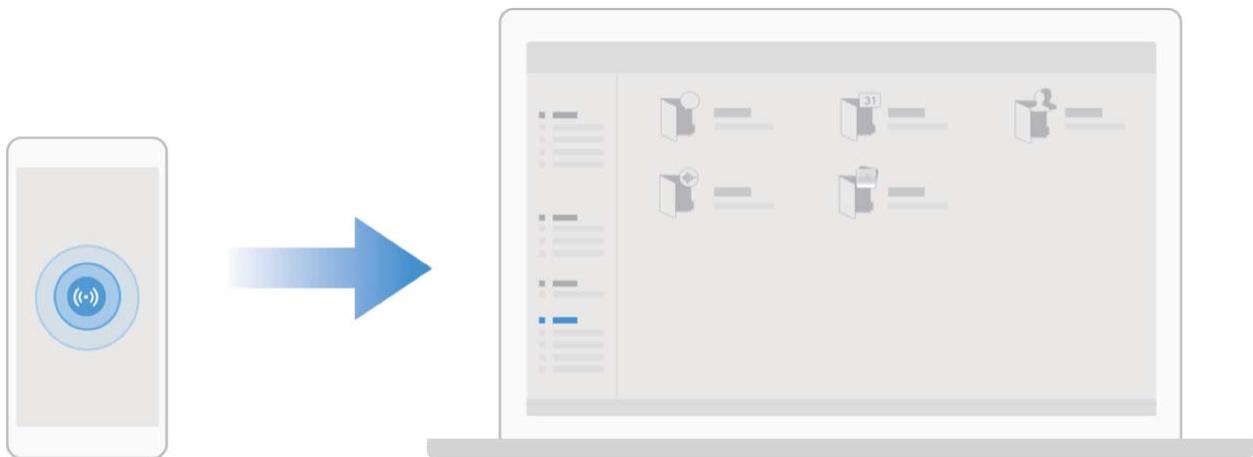
Huawei Share: A Better Way to Share Files

How do I quickly share apps, transfer pictures and files between my Phone and other mobile devices, or between my Phone and computers? Huawei Share allows you to quickly share apps and wirelessly transfer files between your phone, tablet, and computer.

Huawei Share supports data transfers between the following devices:

- Between mobile phones and tablets: You can use Huawei Share to share photos, and files on your Phone with other phones or tablets. Touch and hold the photos, and files you want to share, then select Huawei Share from the sharing option to enjoy a simple and easy sharing process that doesn't consume your mobile data.
- Between your Phone and computers (PC or Mac): You can use Huawei Share to share photos, and files on your Phone with your computer, and you can also edit the photos on your Phone using a computer. Thanks to Huawei Share, you don't even need a USB cable for data transfer between your Phone and computer.

 However, both your Phone and computer must be connected to the same network (for example, to the same Wi-Fi network).



Use Huawei Share to Quickly Share Files between Huawei Devices

You can use Huawei Share to quickly transfer photos, videos and other files between Huawei devices. Huawei Share uses Bluetooth to detect other nearby Huawei devices and then uses Wi-Fi Direct to quickly transfer files without using mobile data.

- i** Huawei Share uses Wi-Fi and Bluetooth to transfer data. When Huawei Share is enabled, Wi-Fi and Bluetooth are both automatically enabled.

Use Huawei Share to send files: Select the files you want to share and then touch **Share**. To send files, select the receiving device from the list of nearby devices and confirm.

Use Huawei Share to receive files: Swipe down from the status bar to open the notification panel, and then touch  to enable Huawei Share. Touch **ACCEPT** when the file transfer notification is displayed. Received files are saved by default to your **Files's Huawei Share** folder.

- i** No confirmation is required if the two Huawei devices have been logged in using the same HUAWEI ID.

Transfer Files Between Your Device and Computer with Huawei Share

Want to quickly transfer pictures and videos from your device to computer (Windows PC or Mac)? Huawei Share makes it simpler than before, without even needing a USB cable.

From your device to your Windows PC

- 1** To start, make sure your device is connected to the same network (for example, the same Wi-Fi network) as your computer.

- 2 Open  **Settings** on your device, go to **Device connectivity > Huawei Share**, then enable **Huawei Share** and **Computer share**.
- 3 On the same screen, check and record the **Name shown on computers**, then touch **Verification on computers** to view and record the username and password.
- 4 On your Windows PC, go to **Computer > Network**, double click **Name shown on computers**, and enter the username and password you recorded in the previous step. The Internal storage or Albums folders on your device are then displayed on your computer.
 -  The content of these folders is not automatically saved to your Windows PC, but can be accessed, copied, and saved locally as needed on the computer.
- 5 You can also edit the files or photos in Internal storage or Albums on your Windows PC, and the changes will be synced to your device automatically. Similarly, if you edit any files or photos on your device, the changes will be synced to your computer as well.

From your device to Mac

- 1 To start, make sure your device is connected to the same network (for example, the same Wi-Fi network) as your computer.
- 2 Open  **Settings** on your device, go to **Device connectivity > Huawei Share**, then enable **Huawei Share** and **Computer share**.
- 3 On the same screen, check and record the **Name shown on computers**, then touch **Verification on computers** to view and record the username and password.
- 4 On the Mac, go to **Finder > Go to > Network**, double-click **Name shown on computers**, choose to register a user account, and enter the username and password you recorded in the previous step. The Internal storage or Albums folders are then displayed on your Mac.
 -  The content in these folders is not automatically saved to your Mac, but can be accessed, copied, and saved locally as needed on your computer.
- 5 You can also edit the files or photos in Internal storage or Albums on your Mac, and the changes will be synced to your device automatically. Similarly, if you edit any files or photos on your device, the changes will be synced to your Mac as well.
 -  This function is supported on Mac computers running iOS 10.8 or later.

One-Touch Printing with Huawei Share

How do I quickly print travel photos, work files, or my children's homework from my device? Experience the ease of one-touch printing with Huawei Share.

-  • Huawei Share now supports one-touch printing for images and PDF files.
 - For a list of supported printers, touch **Learn more** in the Huawei Share section (access this section by touching the Share icon on the picture or PDF you want to share), swipe left on the screen, then touch **What printers are supported?** to see the list.

Huawei Share's one-touch printing feature is convenient and easy to use. To start using it, swipe down from the status bar to display all shortcuts, and enable **Huawei Share**, then follow the steps below to pair with different types of printers:

- **Wi-Fi printer/Wi-Fi Direct printer:**

- 1 Power on the printer, and make sure that it connects to the same network as your device, or that Wi-Fi Direct is enabled.
 - 2 Preview the file you want to print on your device, and then touch **Share**. Once the printer has been discovered, touch its name, and adjust specifications on the preview screen. Then simply touch **PRINT** to print.
- **Bluetooth printer:** Power on the printer, preview the file you want to print on your device, and then touch **Share**. Once the printer has been discovered, touch its name, and adjust specifications on the preview screen. Then simply touch **PRINT** to print.
-  When pairing the Bluetooth printer for the first time, start by making sure your device can find the printer, then press the power button on the printer for 1 second to ensure successful pairing.

Security and Privacy

Face Unlock

Enrol Your Facial Information and Enable Face Unlock

Face unlock allows you to unlock your device quickly and securely, without the need of a password.

- ⚠️ • Face unlock can only be used when the owner account is logged in. It is not supported by PrivateSpace.
- Face unlock is not available if the lock screen password has not been entered for three or more days in a row, or if your device has been remotely locked or restarted.
- When using Face unlock, keep your eyes open, and face your device straight on from a distance of 20–50 cm (about 8–20 in.). In order to scan your face accurately, avoid using this feature when you are in a dark environment or facing direct light.
- Currently, only one face can be enrolled. Delete the current facial data to enrol again.

- 1 Open  **Settings**. Go to **Security & privacy > Face recognition** and enter your lock screen password.
 -  If you haven't set up a lock screen password, set one first. Besides the 6-digit PIN, you can set up other types of passwords: **Pattern**, **4-digit PIN**, **Custom PIN**, or **Password**.
- 2 Selecting **Enable pick up to wake** will allow the screen to turn on and unlock when you pick up your device and hold it to your face. If you do not need this feature, leave it deselected. Touch **Get started**, and enrol your face.
- 3 Face unlock modes:
 - **Select an unlock method**: On the **Face recognition** screen, touch **Unlock device**. If you select **Direct unlock**, your device identifies your facial features and unlocks your screen when the screen is on. If you select **Slide to unlock**, after your device identifies your facial features, you can slide the lock screen to unlock. Selecting **Off** will disable Face unlock.
 - **Smart display of lock screen notifications**: Enable **Show notifications**. On the lock screen, your device hides notification details and displays them only after recognizing the owner's face.
 - **Access App lock**: Enable **Access App lock** to access App lock and locked apps using Face unlock.

Delete Face Data

If you no longer use Face unlock or want re-input your face data, you can delete the current face data.

Open  **Settings**, go to **Security & privacy > Face recognition**, follow the onscreen instructions and enter the lock screen password, then touch **Delete facial data** and follow the onscreen instructions to delete your current face data.

-  Facial data will be erased if you reset all settings, restore your device to its factory settings, or set your password to none.
- Facial data will not be erased after online update.

Pick Up to Unlock

Open  **Settings**, and go to **Security & privacy > Face recognition**. When enrolling facial data, select **Enable pick up to wake**, and set the Face unlock method to **Direct unlock**. Once the setup is complete, you can simply raise your Phone to unlock the screen, without a password or fingerprint.

If you haven't selected **Enable pick up to wake** when enrolling facial data, you can open  **Settings**, go to **Security & privacy > Face recognition**, and set the Face unlock method to **Direct unlock**. Then, open  **Settings**, go to **Smart assistance > Shortcuts & gestures > Wake screen**, and select **Pick up to wake**.

Fingerprint

Fingerprint Recognition: Enjoy Faster Navigation and Enhanced Security

Fingerprint recognition not only allows you to unlock your Phone faster, it also provides added security to your personal information.

You can use your fingerprint to:

- **Unlock your screen with a single touch:** Want to avoid the hassle of using PIN codes and patterns to unlock your screen? Use your fingerprint to quickly and securely unlock your screen with a single touch.
- **Access your private files:** Afraid of forgetting your password for the Safe or app lock, or having it fall into the hands of someone you don't trust? Set fingerprint access for the Safe and app lock to keep your files and apps secure and accessible by only you.

Enrol a Fingerprint

You can enrol a fingerprint on your Phone and then use your fingerprint to unlock your screen or access your Safe or App Lock without a password.

-  Fingerprint unlocking is only available when your unlock method is set to **Pattern, PIN or Password**. You will be required to unlock your Phone using the screen unlock password after the device is restarted or if your fingerprint is not recognised.
- Before enrolling a fingerprint, make sure your finger is clean and dry.

- 1 Open  **Settings**.
- 2 Go to **Security & privacy > Fingerprint ID > Fingerprint management > Change unlock method**, select **Pattern, 4-digit PIN, Custom PIN or Password**, and then follow the onscreen instructions to set an unlock password.
- 3 Once you have set an unlock password, touch **New fingerprint** to enrol a fingerprint.

- 4 Place your fingertip on the fingerprint sensor. Press down lightly on the sensor until your device vibrates. Repeat this step using different parts of your fingertip.
- 5 After enrolment is complete, touch **OK**.

To unlock the screen, simply place your fingertip on the fingerprint sensor.

Add or Modify a Fingerprint

You can enrol a maximum of five fingerprints on your device. You can also delete or rename your fingerprints.

- 1 Open  **Settings**.
- 2 Go to **Security & privacy > Fingerprint ID > Fingerprint management**.
- 3 In the Fingerprint list section, you can:
 - **Enrol a new fingerprint:** Touch **New fingerprint** to enrol a new fingerprint.
 - **Rename or delete a fingerprint:** Touch a previously enrolled fingerprint to rename or delete it.
 - **Identify a fingerprint:** Touch **Identify fingerprint** to identify and highlight enrolled fingerprints.

Use a Fingerprint to Quickly Access Private Information

Tired of having to enter a password each time you want to access private information in your Safe or a locked app? You can use your fingerprint to quickly access your private information. This method is convenient and safe.

- 1 Open  **Settings**.
- 2 Go to **Security & privacy > Fingerprint ID > Fingerprint management**.

Now you can:

- **Use a fingerprint to access the Safe:** Open  **Files** and touch **Safe**, you can then access the Safe using your fingerprint.
- **Use a fingerprint to access apps locked by App lock:** You can now open locked apps on your home screen using your fingerprint.

Enable or Disable Location Services

After obtaining the location information permission, apps can obtain your location at any time. If your location information is obtained by a malicious app, you may be at risk of harm or fraud. You can enable or disable location services as needed and regularly monitor and manage the allowed permissions for your apps to protect your privacy and security.

Enable or disable location services: Open  **Settings**, go to **Security & privacy > Location access**, and enable or disable **Access my location**. When location services are disabled, aside for pre-installed software (such as Find my Phone), your Phone will stop all apps and services from

collecting and using your location information. The system will ask you to enable location services when you attempt to use these apps.

-  Features may vary depending on your network provider.
- Huawei only uses location data to provide you with necessary functions and services, not for the purpose of identifying and collecting your private information.

Set indoor positioning assistance: Open  **Settings**, go to **Security & privacy > Location access > Advanced settings**, and enable or disable Wi-Fi and Bluetooth scanning. Scanning Wi-Fi networks and Bluetooth devices will improve the accuracy of indoor positioning.

Enhanced Data Protection: Defend Your Privacy

Worried that your photos, bank account information, or other private data might get leaked if your Phone is lost or stolen? Huawei Phones now feature security chips in addition to the combined protection provided by the trusted root key and lock screen password. Whether your data is stored in a memory card or internal storage, it will receive the highest level of protection.

Stronger encryption and safeguards: Huawei Phones use a hardware key that cannot be used to decrypt data when separated from the Phone. Based on the trusted root key, the encrypted components are incorporated into the memory control chip to enhance the data protection capability of the hardware. This works together with your lock screen password to protect your private data. When you use PrivateSpace, Multi-user, encrypted memory files, or other features to encrypt photos, personal information, or other personal data, the only way your data can possibly be decrypted is if the trusted root key, lock screen password, and security chip are simultaneously cracked. Not all devices support memory cards.



Backup and Restoration

Reset Your Phone

If the operating speed of your Phone starts to slow down due to long-term accumulation of caches and residual files, you can reset your Phone to erase these cached files completely and restore your device's factory settings.

Reset network settings: This will restore your Wi-Fi, mobile data network, and Bluetooth settings, including hotspot tethering and Bluetooth pairing information. It won't change other settings on your Phone, or delete any data or files.

Open  **Settings**, go to **System > Reset > Reset network settings**, touch **Reset network settings**, and follow the onscreen instructions to reset the settings.

Restore all settings: This will restore your device's initial network settings, fingerprint data, face data, and lock screen passwords. It won't reset settings for Find my Phone or HUAWEI ID, nor will it delete any data or files.

Open  **Settings**, go to **System > Reset > Reset all settings**, touch **Reset all settings**, and follow the onscreen instructions to reset the settings.

Restore factory settings: This will delete all data in your device's memory and storage, including your account settings, system settings, app data, installed apps, music, images, and documents, and restore your Phone to its original factory settings. Back up your data before restoring your device to its factory settings.

Open  **Settings**, go to **System > Reset > Reset phone**, touch **Reset phone**, enter the screen unlock password (if any), and follow the onscreen instructions to reset the settings.

Wi-Fi and Network

Wi-Fi

Introduction to Wi-Fi+

Wi-Fi+ intelligently connects to Wi-Fi networks to save mobile data consumption. When your device detects a known or free Wi-Fi network, it will automatically turn on Wi-Fi and connect to the network. Your device will also automatically select the optimal network in the area for the best Internet connection.

Once you have enabled Wi-Fi+, your device will:

- **Automatically select and connect to the optimal network:** Automatically select and connect to Wi-Fi networks you've previously connected to, free networks, or your mobile data network, depending on the signal strength at your current location.

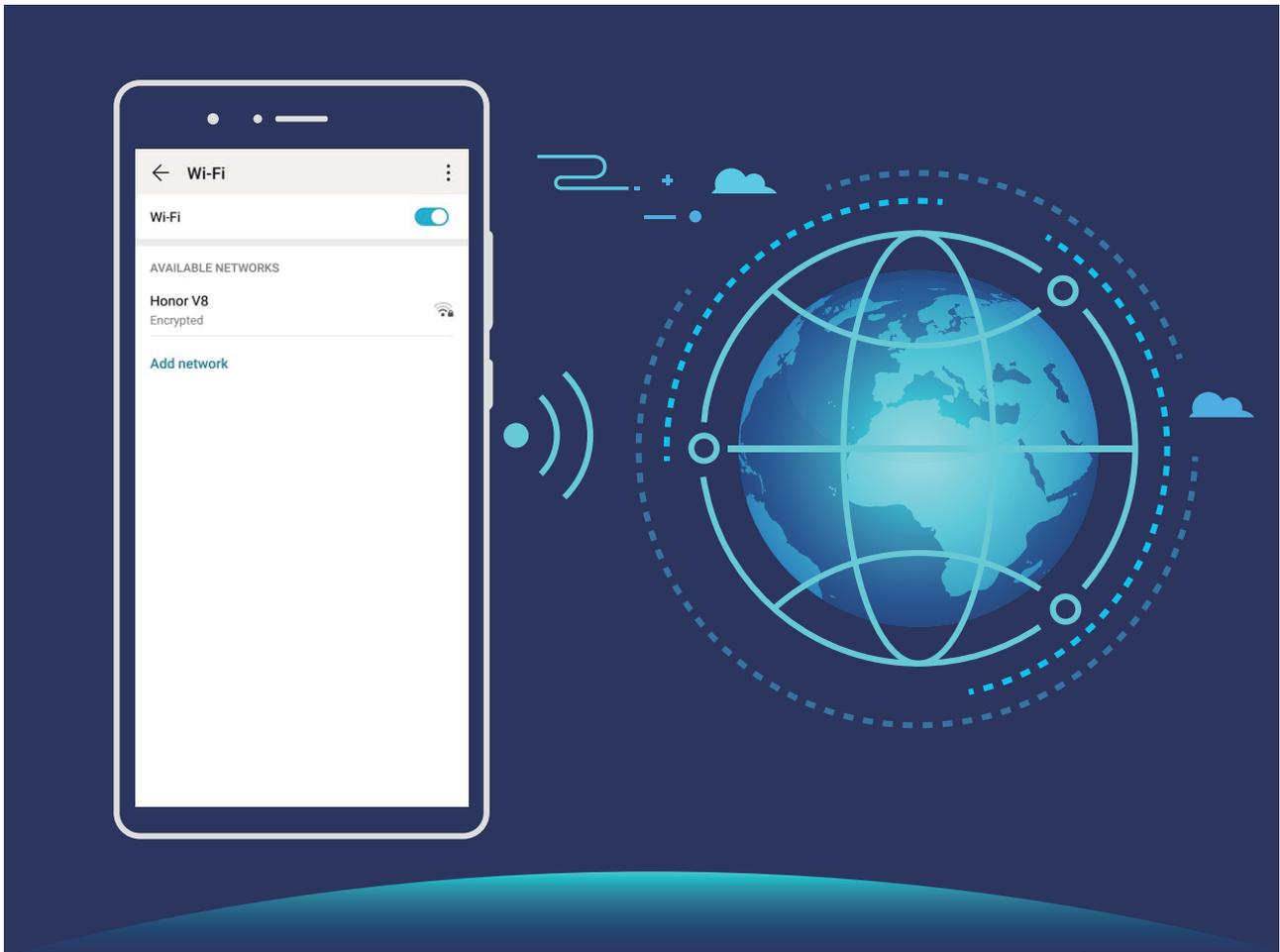
 You can view the connection status by checking the icons in the status bar:

- The  icon indicates that your device is connected to the Internet over Wi-Fi.
- The  icon in the bottom left of the signal bar indicates that your device is connected to the Internet over mobile data.
- **Automatically turn Wi-Fi on:** Depending on the Wi-Fi networks you have connected to previously, Wi-Fi will be automatically enabled in specific locations. This will prevent your device from constantly searching for new networks.
- **Assess the quality of available networks:** Evaluate currently available network hotspots and prevent your device from automatically connecting to networks with no Internet connection.

Connect to Wi-Fi

By connecting your device to a Wi-Fi network, you can effectively save mobile data.

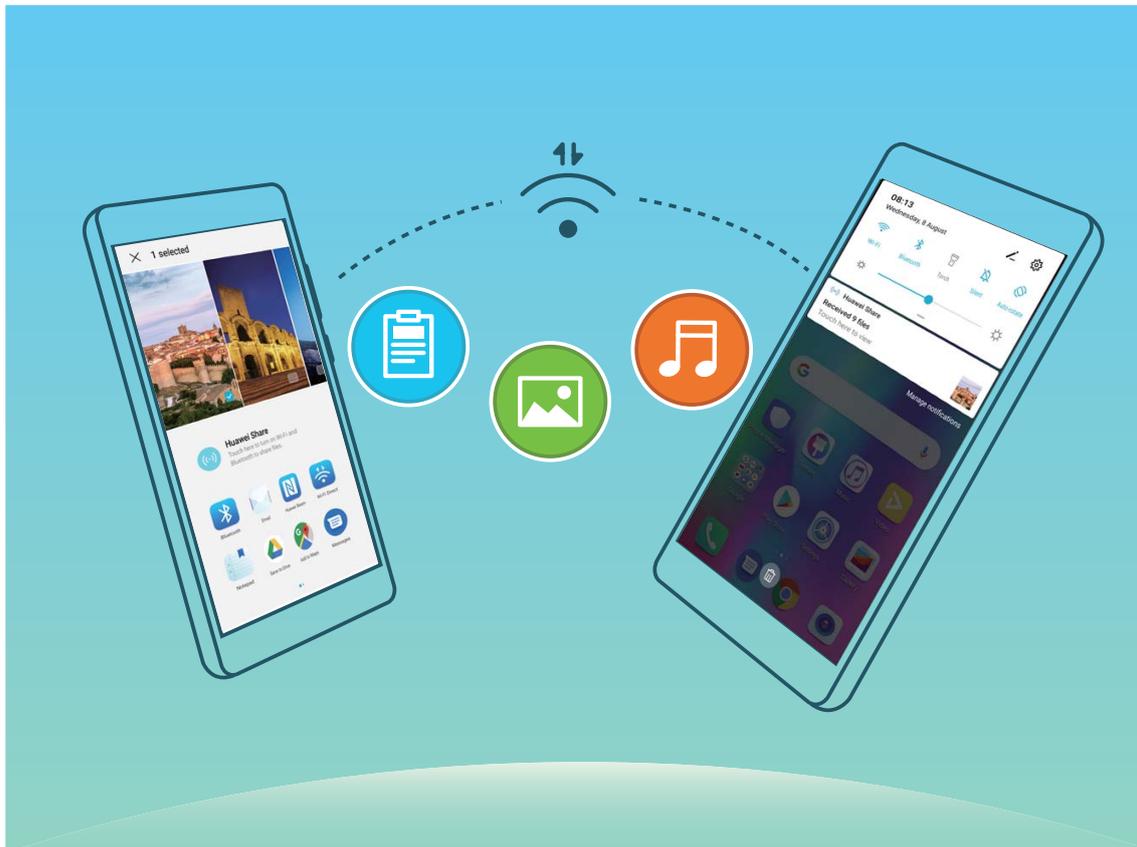
-  To avoid potential security risks (such as unauthorised access to your personal data and financial information), please exercise caution when connecting to a public Wi-Fi network.



Connect to a Wi-Fi Network: Open  **Settings**, go to **Wireless & networks > Wi-Fi**, and enable **Wi-Fi**. Touch a Wi-Fi network to access it, and enter the network password or complete the authentication if required. Alternatively, you can scroll to the bottom of the menu, touch **Add network**, and follow the onscreen instructions to add a network hotspot by entering its name and password.

Transfer Data Using Wi-Fi Direct

Wi-Fi Direct allows you to rapidly transfer data between Huawei devices. Wi-Fi Direct is faster than Bluetooth and does not require devices to be paired. It is better suited to transferring large files over short distances.



Send files with Wi-Fi Direct: Open  **Files**, touch and hold a file you want to send, and go to **More > Share > Wi-Fi Direct**. When another device is detected, touch its name to establish the connection and begin file transfer.

Receive files with Wi-Fi Direct: Enable **Wi-Fi**. In the Wi-Fi settings screen, touch  **> Wi-Fi Direct** to enable detection. When you receive an incoming file prompt, touch **Accept** to begin the transfer. The received file will be saved under **Files** in the **Wi-Fi Direct** folder by default.

Connecting to the Internet

Connect to Wi-Fi networks effortlessly with your device.

Connecting to a Wi-Fi network

- 1 Swipe down from the status bar to open the notification panel.
- 2 Touch and hold  to open the Wi-Fi settings screen.
- 3 Switch on **Wi-Fi**. Your device will list all available Wi-Fi networks at your location.
- 4 Select the Wi-Fi network you want to connect to. If you select an encrypted network, you will also need to enter the Wi-Fi password.

Connecting using mobile data

-  Before using mobile data, ensure that you have a data plan with your network provider to avoid incurring excessive data charges.

- 1 Swipe down from the status bar to open the notification panel.
- 2 Touch  to enable mobile data.
 -  To save battery power and reduce data usage, disable your mobile data connection when you don't need it.

Share Your Mobile Network with Other Devices

You can share your mobile data with your friends.

Use personal hotspot to share mobile data: Open  **Settings** and go to **Wireless & networks > Personal hotspot**. Set **Device name** and **Password**, then enable the hotspot to use it.

-  **Set data limit for shared mobile data:** Go to **Settings > Wireless & networks > Personal hotspot > More**, and touch **Data limit** to set the data limit for a single session. When this limit is reached, your device will automatically disable the hotspot.

Use Bluetooth to share mobile data: Connect your device to another device using Bluetooth, then enable Bluetooth tethering to share your mobile data. Open  **Settings**, go to **Wireless & networks > Personal hotspot > More**, and enable **Bluetooth tethering**. On the **Bluetooth** settings screen of the paired device, touch  next to the paired device, then enable **Internet access** to establish an Internet connection and share your mobile data.

Use USB to share mobile data: Use a USB cable to connect your device to a computer. Open  **Settings**, go to **Wireless & networks > Personal hotspot > More**, and enable **USB tethering** to start sharing your mobile data.

-  Depending on your computer's operating system, you may need to install device drivers or establish the relevant network connection on your computer before using this feature. Refer to your computer's operating system guide for more information.

Apps and Notifications

App Twin: Log in to Two Social Media Accounts at Once

Have you ever wished you could log in to two WeChat and Facebook accounts on your Phone without the hassle of constantly switching between them? App twin lets you log in to two WeChat and Facebook accounts at the same time, allowing you to keep your work and private life separate.

 The App twin feature only works with WeChat, QQ, LINE, Facebook, Snapchat, WhatsApp, and Messenger. Download the latest versions of these apps before using this feature.

Open  **Settings**. Go to **Apps > App twin** and enable App twin for WeChat, QQ, LINE, Facebook, Snapchat, WhatsApp, or Messenger as required.

When App twin is enabled, two WeChat, QQ, LINE, Facebook, Snapchat, WhatsApp, or Messenger app icons are displayed on the home screen. This means that you can log in to two accounts at the same time. Touch and hold the twinned app icon on the home screen to quickly disable App twin.

Sound and Display

Set Up Do Not Disturb Mode

Do not disturb mode blocks calls from strangers and only notifies you when you receive calls and messages from chosen contacts.

Open  **Settings**, then go to **Sounds > Do not disturb** to do the following:

- **Do not disturb:** Touch **Do not disturb** to immediately enable or disable this function.
- **Schedule rule:** Prevent interruptions at set times, such as weekends or evenings. Touch **Scheduled** to set the time period and repeat cycle.
- **Allow calls from important contacts:** Select **Calls**, then select **Contacts only** or **Favourites only**.
- **Allow messages from important contacts:** Select **Messages**, then select **Contacts only** or **Favourites only**.
- **Allow repeated calls to ring:** **Repeated calls** is enabled by default. Your device will ring when the same phone number calls more than once within 3 minutes.

Configure Your Sound Settings

When you are watching films or playing games, your device will automatically switch to stereo sound to enhance your audio experience. You can also adjust ringtone and audio reminder settings to suit different occasions.

Adjust system volume: Press a Volume button, then slide to adjust the media volume. Alternatively, you can touch  to display the sound settings screen and adjust the ringtone, media, and alarm volume from there.

-  You can also adjust the volume in the system settings. Open  **Settings**, touch **Sounds** and slide to adjust the volume.
-  On the sound settings screen, touch **Default volume button control** and select **Ringtone volume**. You can now use the Volume buttons to adjust the ringtone volume.

Switch between sound, vibration, and silent mode: Swipe down from the status bar to open the notification panel. Touch  to switch between **Sound** mode, **Silent** mode, and **Vibration** mode.

Enable keypad and notification sounds: Open  **Settings**, and go to **Sounds > More sound settings** to enable or disable keypad touch sounds, screenshot sounds, and touch vibration.

Set your device to Silent mode: From the **Sounds** screen, enable **Silent mode**, then enable **Vibrate in silent mode**. Now when you receive an incoming call, your screen will light up and your device will vibrate.

Customise your ringtone and notification sound: From the **Sounds** screen, choose a ringtone or notification sound according to your personal preference.

Disable startup sound: Go to **Sounds > More sound settings**, and disable **Startup sound**.

More Display Settings

Use Shortcuts to Access Frequently Used Features

 If you touch and hold an app icon and no shortcut is created, the app does not support home screen shortcuts.

Each app supports up to four frequently used features. These are preset by the app and cannot be changed.

Quickly access frequently used app features: Touch and hold an app icon, and then touch a frequently used feature to access it. For example, to take a selfie, touch and hold the Camera icon, and then touch **Selfie** in the pop-up menu to create a selfie shortcut.

Add shortcuts to your home screen: Touch and hold an app icon on your home screen to bring up the menu. Touch and hold the desired feature and drag it to your home screen to create a shortcut. For example, you can add a shortcut for the camera's selfie feature to the home screen.

Storage

Enable Memory Cleanup

Your device may slow down over time as your storage space gets smaller. Use Memory cleanup to free up storage space, improve system performance, and keep your device running smoothly.

Open  **Optimiser**, then touch **Cleanup** to clean up memory and clear the cache to optimise performance. If your storage space is still low, perform a deep clean to free up additional storage space.

Smart Assistance

Access Device Functions from Anywhere with Navigation Dock

In order to close an app or return to the home screen, you must use the navigation bar at the bottom of your device. You can enable the Navigation dock feature on your device to avoid using navigation buttons and to comfortably operate your device with one hand.

Open  **Settings**. Go to **System > System navigation > Navigation dock** and enable **Navigation dock**. The Navigation dock will appear on the screen. You can then drag it to your preferred location. The Navigation dock can perform the following actions:

- **Back:** Touch the Navigation dock once to go back one step, or touch it twice to go back two steps.
- **Home:** Touch and hold the Navigation dock and then release it to go to the home screen.
- **View background apps:** Touch and hold the Navigation dock and then swipe left or right to view any apps that are running in the background.

System

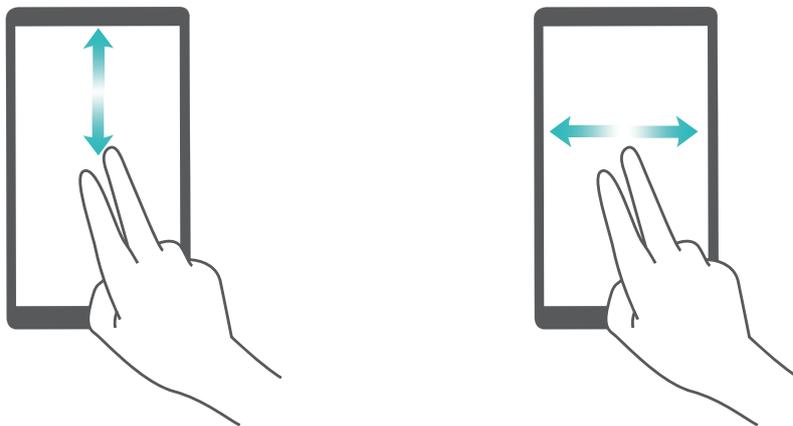
Accessibility

Learn TalkBack Gestures

TalkBack uses a special set of gestures. When TalkBack is enabled, these gestures are required to interact with your device.

- i** To disable TalkBack, press and hold the Volume up and down buttons for at least three seconds, or press and hold the Power button until your device vibrates, then touch the screen with two fingers for at least three seconds.

Navigate the screen: Swipe up or down with two fingers to scroll through screen. Swipe left or right to move between pages and screens.



Single-tap on focused item: Touch an item with one finger to select it (not open it). Your device will read out the content of the selected item.



Double-tap to activate an item: Double-tap any part of the screen using one finger to confirm your selection from the previous step.



For example, if you want to open **Settings**, touch the **Settings** icon once with one finger, then touch twice anywhere on the screen.

Other gestures:

- **Swipe right with one finger** on the screen to move to the next item.
- **Swipe left with one finger** on the screen to move to the previous item.
- **Swipe down with one finger** on the screen to move to the item downwards.
- **Swipe up with one finger** on the screen to move to the item upwards.
- **Swipe down then right with one finger** on the screen to open the global TalkBack menu. You can quickly access certain TalkBack features here.
- **Swipe up then right with one finger** on the screen to open the local TalkBack menu. You can set browsing mode for TalkBack.
- **Swipe down then left with one finger** on the screen to return to the previous screen. This serves as the Back key.

Enable Colour Correction

Colour correction enables your device to compensate for colour blindness.

-  When colour correction is enabled, users with normal colour vision may have difficulty viewing some colours.

Open  **Settings**, go to **Smart assistance > Accessibility > Colour correction**, then enable **Colour correction**. Touch **Correction mode** to select the required colour correction mode.

General Settings

Set the System Date and Time

If you travel abroad or change your SIM card, your device will automatically display the date and time provided by the local mobile network. You can also adjust the date and time manually, change the time format, or set dual clocks on your lock screen.

Open  **Settings**, and go to **System > Date & time**. From here you can:

- **Change the date and time:** Enable **Set automatically** to sync your device's date and time with that of your mobile network. Disable **Set automatically** to set your date and time manually.
- **Change the time zone:** Enable **Set automatically** to sync your device's time zone with that of your mobile network. Disable **Set automatically** to set your time zone manually.
- **Change the time format:** Enable **24-hour time** to set your time format to 24 hours. Disable **24-hour time** to set your time format to 12 hours.
- **Set dual clocks on your lock screen:** When you are roaming outside of your home country, your device will automatically display the local date and time provided by the local mobile network. Enable **Dual clocks** and set **Home city** to display dual clocks on your lock screen. One clock will display the local time and the other clock will display the time in your home country.

View Memory and Storage Status

Unsure of how much memory and storage you have left after using your Phone for a long time? You can view your Phone's memory and storage information to help you monitor your memory and storage use and decide whether to perform a cleanup.

 Not all devices support microSD cards.

Open  **Settings**, and touch **Storage** to view the memory usage, and free up more space in a timely manner based on the available storage space.

Clean up space (recommended): If you select **CLEAN UP**, you can view the usage details of apps. Based on the scan result, you can also manually clean up the system as recommended or specify items to clean up.

Check Your Screen Time

Digital balance allows you to check the app usage, helps you manage your screen time and guides you towards healthier device usage habits.

To check your device usage, open  **Settings**, and go to **Digital balance > More**.

Check today's screen time: Touch **Today**, and you can check your **Screen time**, **App usage**, **Unlocks**.

Check last seven days' screen time: Touch **Last seven days**, and then check your **Screen time**, **App usage**, **Unlocks**.

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Personal Information and Data Security

The use of some functions or third-party applications on your device could result in your personal information and data being lost or becoming accessible to others. Use the following measures to help you protect your personal information:

- Put your device in a safe place to prevent unauthorised use.
- Set your device screen to lock and set a password or unlock pattern.
- Periodically back up personal information stored on your SIM card, memory card or your device memory. If you change to a different device, be sure to move or delete any personal information on your old device.
- Do not open messages or emails from strangers to prevent your device from becoming infected with a virus.
- When using your device to browse the Internet, do not visit websites that might pose a security risk to avoid your personal information from being stolen.
- If you use services such as the portable Wi-Fi hotspot or Bluetooth, set passwords for these services to prevent unauthorised access. Turn these services off when they are not in use.
- Install device security software and regularly scan for viruses.
- Be sure to obtain third-party applications from a legitimate source. Downloaded third-party applications should be scanned for viruses.
- Install security software or patches released by Huawei or authorised third-party application providers.
- Using unauthorised third-party software to update your device may damage your device or put your personal information at risk. It is recommended that you update through your device's online update feature or download official update packages for your device model from Huawei.
- Some applications require and transmit location information. As a result, a third-party may be able to share your location information.
- Some third-party application providers may collect detection and diagnostic information on your device to improve their products and services.

Obtaining help

Read the Quick Start Guide included with your phone.

Touch **Settings** > **System** > **About phone** > **Legal** to read the legal information.

Visit <http://consumer.huawei.com/en/> for more information.

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